

JOB LISTING

SUPPORT ENGINEER



POSITION

Support Engineer

LOCATION

Dallas, TX

DESCRIPTION

VectorNav is seeking motivated Support Engineers to join its Dallas headquarters to assist in pre- and post-sales technical support, documentation and software tool generation, and related activities.

PRINCIPAL DUTIES AND AREAS OF RESPONSIBILITIES

- Provide VectorNav customers with remote and on-site technical support regarding general and application-specific product performance & capabilities, from the customer's initial design and evaluation phases through prototyping, development, and deployment
- Create, maintain and improve VectorNav support documentation and software tools
- Work with sales and marketing teams to assist in pre-sale technical support and technical marketing literature generation
- Attend trade shows and conferences as technical point of contact
- Collaborate with product development teams to incorporate customer feedback to improve VectorNav hardware and software products
- Update and inform sales team on customer issues and testing, integration and production status

BASIC QUALIFICATIONS

- Education: Bachelor's degree science, math, physics or engineering (bachelor's in aerospace, mechanical or electrical engineering preferred)
- Strong verbal, written and interpersonal communications skills

PREFERRED SKILLS & EXPERIENCE

- 3+ years of experience in B2B technical and engineering support
- Background in or experience working with inertial navigation systems, GPS/GNSS technology, modern estimation (particularly Kalman filters), and/or modern controls
- Experience working with or troubleshooting hardware and electronics (especially robotics, UAV's, gimbal systems and/or other end applications common to VectorNav customers)
- Familiarity with Matlab, C/C++, Python or other software languages

ADDITIONAL INFORMATION

This position may require travel up to 25% time, with opportunities for more extensive, international travel if desired. Competitive salary commensurate with experience.

ABOUT VECTORNAV

VectorNav Technologies is the leading innovator and manufacturer of embedded navigation solutions using the latest in MEMS inertial sensor and GPS/GNSS technology. Since our founding in 2008, we have assembled a team of highly motivated and talented professionals, engineers and entrepreneurs to accomplish our vision: become the global leader in embedded navigation solutions. We are a fast-growing, dynamic company looking for team members to join us and help realize our vision.

VectorNav Technologies is headquartered in Dallas, TX, USA and is an AS9100 certified company.

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